# SB0226S01

### SB0226S02 compared with SB0226S01

{Omitted text} shows text that was in SB0226S01 but was omitted in SB0226S02 inserted text shows text that was not in SB0226S01 but was inserted into SB0226S02

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1	<b>Artificial Intelligence Consumer Protection Amendments</b>
	2025 GENERAL SESSION
	STATE OF UTAH
	Chief Sponsor: Kirk A. Cullimore
	House Sponsor:
2	LONG TITLE
4	General Description:
5	This bill enacts provisions related to the use of generative artificial intelligence in consumer
6	transactions and regulated services.
7	Highlighted Provisions:
8	This bill:
9	<ul><li>defines terms;</li></ul>
10	requires certain disclosures when generative artificial intelligence is used in consumer
	transactions and regulated services;
12	• establishes liability for violations of consumer protection laws involving artificial intelligence;
14	<ul> <li>provides a safe harbor for certain disclosures;</li> </ul>
15	• grants rulemaking and enforcement authority to the Division of Consumer Protection; {and}
16	• establishes penalties for violations {-} ; and
17	• extends the repeal date of the Artificial Intelligence Policy Act.
18	Money Appropriated in this Bill:
19	None

20	This bill provides a special effective date.
23	AMENDS:
24	63I-2-213 (Effective upon governor's approval), as last amended by Laws of Utah 2024,
	Third Special Session, Chapter 5 (Effective upon governor's approval), as last amended by
	Laws of Utah 2024, Third Special Session, Chapter 5
26	ENACTS:
27	13-75-101 (Effective 05/07/25), Utah Code Annotated 1953 (Effective 05/07/25), Utah Code
	Annotated 1953
28	13-75-102 (Effective 05/07/25), Utah Code Annotated 1953 (Effective 05/07/25), Utah Code
	Annotated 1953
29	13-75-103 (Effective 05/07/25), Utah Code Annotated 1953 (Effective 05/07/25), Utah Code
	Annotated 1953
30	13-75-104 (Effective 05/07/25), Utah Code Annotated 1953 (Effective 05/07/25), Utah Code
	Annotated 1953
31	13-75-105 (Effective 05/07/25), Utah Code Annotated 1953 (Effective 05/07/25), Utah Code
	Annotated 1953
32	13-75-106 (Effective 05/07/25), Utah Code Annotated 1953 (Effective 05/07/25), Utah Code
	Annotated 1953
33	REPEALS:
34	13-2-12 (Effective 05/07/25), as enacted by Laws of Utah 2024, Chapter 186 (Effective 05/07/25)
	as enacted by Laws of Utah 2024, Chapter 186
35	
36	Be it enacted by the Legislature of the state of Utah:
37	Section 1. Section 1 is enacted to read:
38	<u>13-75-101.</u> (Effective <u>05/07/25)</u> Definitions.
	As used in this chapter:
36	(1) "Artificial intelligence technology" means the same as that term is defined in Section 13-72-101.
38	(2) "Consumer transaction" means the same as that term is defined in Section 13-11-3.
39	(3) "Division" means the Division of Consumer Protection created in Section 13-2-1.
40	(4) "Generative artificial intelligence" means an artificial intelligence technology system that:

42

(a) is trained on data;

- 43 (b) is designed to simulate human conversation with a consumer through one or more of the following:
- 45 (i) text;
- 46 (ii) audio; or
- 47 (iii) visual communication; and
- 48 (c) generates non-scripted outputs similar to outputs created by a human, with limited or no human oversight.
- 50 (5) "High-risk artificial intelligence interaction" means an interaction with generative artificial intelligence that involves:
- 52 (a) the collection of sensitive personal information, including:
- 53 (i) health data;
- 54 (ii) financial data; or
- 55 (iii) biometric data;
- 56 {(b) {the provision of personalized recommendations, advice, or information that could reasonably be relied upon to make significant personal decisions;}}
- 58 {(e)} (b) the provision of personalized recommendations, advice, or information that could reasonably be relied upon to make significant personal decisions, including: the provision of personalized recommendations, advice, or information that could reasonably be relied upon to make significant personal decisions, including:
- 59 (i) financial advice or services;
- 60 (ii) legal advice or services;
- 61 (iii) medical advice or services; or
- 62 (iv) mental health advice or services; or
- $\{(d)\}\$  (c) other applications as defined by division rule.
- 64 (6) "License" means a state-granted authorization for an individual to engage in a specified occupation:
- 66 (a) based on the individual meeting personal qualifications established under state law; and
- 68 (b) that is required before the individual may lawfully engage in the occupation for compensation.
- 74 (7) "Office" means the Office of Artificial Intelligence Policy created in Section 13-74-201.
- 70  $\{(7)\}$  (8) "Regulated occupation" means an occupation that:
- 71 (a) is regulated by the Department of Commerce; and
- 72 (b) requires an individual to obtain a license or state certification to practice the occupation.
- 74 {(8)} (9) "State certification" means a state-granted authorization that:

- 75 (a) permits an individual to use the term "state certified" as part of a designated title related to a specified occupation:
- 77 (i) based on the individual meeting personal qualifications established under state law; and
- 79 (ii) where state law prohibits a noncertified individual from using the term "state certified" as part of a designated title; and
- 81 (b) does not prohibit a noncertified individual from engaging in the occupation for compensation.
- 83  $\{(9)\}$  (10) "Supplier" means the same as that term is defined in Section 13-11-3.
- 89 Section 2. Section 2 is enacted to read:
- 90 <u>13-75-102.</u> (Effective 05/07/25) Liability for violation of consumer protection law. It is not a defense to the violation of any statute administered and enforced by the division under Section 13-2-1 that generative artificial intelligence:
- 88 (1) made the violative statement;
- 89 (2) undertook the violative act; or
- 90 (3) was used in furtherance of the violation.
- 96 Section 3. Section 3 is enacted to read:
- 97 <u>13-75-103.</u> (Effective <u>05/07/25)</u>Required disclosures.
- 93 (1)
  - (a) A supplier that uses generative artificial intelligence to interact with an individual in connection with a consumer transaction shall {elearly and conspicuously} disclose to the individual that the individual is interacting with generative artificial intelligence and not a human \_ if the individual asks or otherwise prompts the supplier about whether artificial intelligence is being used.
- 98 (b) The individual's prompt or question under Subsection (1)(a) must be a clear and unambiguous request to determine whether the interaction is with a human or with artificial intelligence.
- 101 (2) An individual providing services in a regulated occupation shall:
- (a) prominently disclose when an individual receiving services is interacting with generative artificial intelligence in the provision of regulated services if the use of generative artificial intelligence constitutes a high-risk artificial intelligence interaction; and
- (b) comply with all requirements of the regulated occupation when providing services through generative artificial intelligence.
- 108 (3) A disclosure required under Subsection (2) shall be provided:
- 109 (a) verbally at the start of a verbal interaction; and

- 110 (b) in writing before the start of a written interaction.
- Section 4. Section 4 is enacted to read:
- 117 <u>13-75-104.</u> (Effective 05/07/25)Safe harbor.
- 113 (1) A person is not subject to an enforcement action for violating Section 13-75-103 if the person's generative artificial intelligence clearly and conspicuously discloses:
- 115 (a) at the outset of any interaction with an individual in connection with:
- 116 (i) a consumer transaction; or
- 117 (ii) the provision of regulated services; and
- 118 (b) throughout the interaction that it:
- 119 (i) is generative artificial intelligence;
- 120 (ii) is not human; or
- 121 (iii) is an artificial intelligence assistant.
- 122 (2) In accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act, the division in consultation with the office, may make rules specifying forms and methods of disclosure that:
- 124 (a) satisfy the requirements of Subsection (1); or
- (b) do not satisfy the requirements of Subsection (1).
- Section 5. Section 5 is enacted to read:
- 133 **13-75-105.** (Effective 05/07/25)Enforcement.
- 128 (1) A violation of this chapter constitutes a violation of Subsection 13-11-4(1).
- 129 (2) The division shall administer and enforce this chapter in accordance with Chapter 2, Division of Consumer Protection.
- 131 (3) The attorney general shall:
- 132 (a) give legal advice to the division regarding the division's responsibilities under this chapter; and
- 134 (b) act as counsel for the division in the exercise of the division's responsibilities under this chapter.
- 136 (4) In addition to the division's enforcement powers under Chapter 2, Division of Consumer Protection:
- (a) the division director may impose an administrative fine of up to \$2,500 for each violation of this chapter; and
- 140 (b) the division may bring an action in court to enforce this chapter.
- 141 (5) In an action brought by the division to enforce this chapter, the court may:
- 142 (a) declare that an act or practice violates this chapter;
- 143 (b) issue an injunction for a violation of this chapter;

- (c) order disgorgement of money received in violation of this chapter;
- 145 (d) order payment of disgorged money to an individual injured by a violation of this chapter;
- 147 (e) impose a fine of up to \$2,500 for each violation of this chapter; or
- 148 (f) award other reasonable and necessary relief.
- 149 (6) If a court of competent jurisdiction grants judgment or injunctive relief to the division, the court shall award the division:
- 151 (a) reasonable attorney fees;
- 152 (b) court costs; and
- 153 (c) investigative fees.
- 154 (7)
  - . (a) A person who violates an administrative or court order issued for a violation of this chapter is subject to a civil penalty of up to \$5,000 for each violation.
- (b) The attorney general may impose a civil penalty authorized under this section in any civil action brought on behalf of the division.
- Section 6. Section 6 is enacted to read:
- 165 <u>13-75-106.</u> (Effective 05/07/25)Scope.

This chapter does not displace any other remedy or right authorized under:

- 161 (1) the laws of this state; or
- 162 (2) <u>federal law.</u>
- Section 7. Section **63I-2-213** is amended to read:
- 170 **63I-2-213. Repeal dates: Title 13.**
- 171 (1) Section 13-1-16, Latino Community Support Restricted Account, is repealed July 1, 2024.
- (2) Section 13-14-103, Utah Motor Vehicle Franchise Advisory Board -- Creation -- Appointment of members -- Alternate members -- Chair -- Quorum -- Conflict of interest, is repealed October 1, 2024.
- 176 (3) Section 13-35-103, Utah Powersport Vehicle Franchise Advisory Board -- Creation -- Appointment of members -- Alternate members -- Chair -- Quorum -- Conflict of interest, is repealed October 1, 2024.
- (4) Title 13, Chapter 47, Private Employer Verification Act, is repealed on the program start date, as defined in Section 63G-12-102.
- 181 (5) Title 13, Chapter 72, Artificial Intelligence Policy Act, is repealed [May 1, 2025] July 1, 2027.

183	Section 8. Repealer.
	This Bill Repeals:
184	This bill repeals:
185	Section 13-2-12, Generative artificial intelligence Impact on liability for violation of
186	consumer protection law.
187	Section 9. Effective date.
	{This-} Except as provided in Subsection (2), this bill takes effect on May 7, 2025.
189	(2) The actions affecting Section 63I-2-213 (Effective upon governor's approval) take effect:
190	(a) except as provided in Subsection (2)(b), May 7, 2025; or
191	(b) if approved by two-thirds of all members elected to each house:
192	(i) upon approval by the governor;
193	(ii) without the governor's signature, the day following the constitutional time limit of Utah
	Constitution, Article VII, Section 8; or
195	(iii) in the case of a veto, the date of veto override.
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